

Healthy Communities Family Health Coordinator will help you find a certified application site if you need to apply for Medicaid/CHP+. Healthy Communities can also provide information on Presumptive Eligibility (PE), that will issue you a temporary Medicaid/CHP+ card immediately if presumed eligible.



What is the difference between my Family Health Coordinator and my Social Services Case Manager?

Your Family Health Coordinator can help you with questions about Medicaid and CHP+ and keep you up to date with the health care needs of your children.

Your Social Services Case Manager is responsible for processing your Medicaid/CHP+ application, eligibility, and redetermination.

Do I have to pay for Healthy Communities Services?

No. There is no charge for the services provided by the Family Health Coordinators.

**** For Direct Health Care Services:**

Medicaid Recipients under 19 years old and Pregnant Women do not have co-pays

CHP+ Recipients might have an enrollment fee and a co-pay; these are based on income

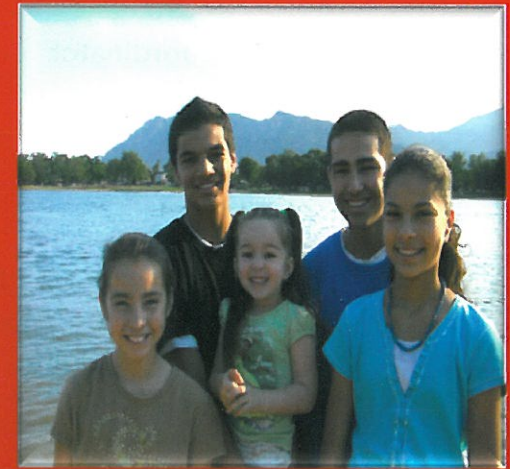
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Healthy Communities

Children's Medicaid/CHP+
and Pregnant Women

Connecting You to Health Care



An Outreach and Case Management
Program to help you and your child
from birth to 20 years of age

What is Healthy Communities?

A Program that educates families about Medicaid and/or CHP+ benefits and promotes access to a Medical Home. A Medical Home is the team you choose to provide health care services for your child.

Healthy Communities assist families so they are empowered to take responsibility for their health care.

Your Family Health Coordinator will help you:

- Find doctors—including dentists, eye doctors, specialists; and we can call the provider of your choice to schedule your appointments
- Explain benefits covered by Medicaid and CHP+
- Arrange other medical needs/services for your family, including prenatal care
- Link you with community resources
- Arrange for transportation or other services, if available

Your Family Health Coordinator will assist you in understanding your child's benefits and obtain services that your child needs to reach his/her maximum potential.



Why are health check-ups so important?

- Health problems may be hidden
- Health problems can be found early and treatment started right away
- Some health problems can become a lifetime illness if not treated early

When should children's health check-ups be done?

<u>AGE</u>	<u>Check-ups</u>
Birth to 1 year old	6-8 per year
1 - 2 years old	2-3 per year
2 - 20 years old	1 per year

Can another doctor other than the one listed in the Medicaid/CHP+ system ever see me?

Your Primary Care Provider (PCP) is responsible for your medical needs.

You must call your PCP before you go anywhere else for care, even the Emergency Room (unless it is a life-threatening situation). If you do not call your PCP/HMO first, you may be responsible for any bills for the services you receive.

What Benefits are included with Medicaid and CHP+?

- Immunizations
- Sick Visits
- Prescriptions
- Well-child check-ups/Physicals
- Hospital Services
- Mental Health Services
- Vision Care, including glasses
- Hearing Aids
- Dental Services for Children
- Prenatal Care for Pregnant Women
- Other tests or examinations, as needed